

■ COLORBOND® & Aluminium Expanded Metal Mesh

Queensland Expanded Metals Company Pty Ltd trading as QEMCO ("QEMCO") provides this warranty against defects (WAD) for a period of 20 years from the date of purchase (Warranty period), for the original purchaser.

During the warranty period QEMCO will, at our option, either repair or replace the products only (or part thereof) if defects are revealed in the manufacturing process.

This Warranty does not cover:

1. QEMCO products installed in different applications other than the installation guidelines and for their intended use.
2. Areas of extreme conditions such as high salt exposure, heavy industrial conditions, or other unusual or corrosive environments.
3. Damage sustained by either mechanical or chemical process during storage & handling.
4. Storm or tempest or other causes beyond the control of the Company.
5. Areas of metallic contact or water runoff with or from lead or copper materials not in accordance with BlueScope Steel Dissimilar Metals, Technical guidelines (Refer to Corrosion Technical Bulletin CTB-12 "Dissimilar Metals", which are available from www.bluescopesteel.com.au).
6. QEMCO goods are made using BLUESCOPE steel, however QEMCO has no interest in, nor is it related to, BLUESCOPE. Accordingly, QEMCO's warranty as set out herein only relates to QEMCO goods.
7. Failure to perform appropriate regular maintenance. **Note:** Every property will differ in the level of maintenance required based on its surroundings and it's important to regularly remove debris to allow free drainage of water, including condensation from all surfaces surrounding the product.

How to Claim:

To make a claim under this WAD, the customer must detail the alleged defects, forward photos and scan a proof of purchase to QEMCO via email address admin@qemco.com.au (QEMCO reserves the right to allow inspection of the property on which Qemco's product is installed to determine the cause of the issue).

The benefits given to the Buyer by this warranty are in addition to other rights and remedies of a consumer under a law in relation to the goods to which this warranty relates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.